Purpose:
These guidelines were developed by the Utah Hospitals and Health Systems Association (UHA) Triage Guidelines Workgroup in conjunction with Primary Children’s Medical Center. The purpose is to guide the allocation of patient care resources during an influenza pandemic or other public health emergency, when demand for services dramatically exceeds supply. Application of these guidelines will require physician judgment at the point of patient care.

Basic premises:
- Graded guidelines should be used to control resources more tightly as the severity of a pandemic increases.
- Priority should be given to patients for whom treatment would most likely be lifesaving. Such patients should be given priority over those who would likely die even with treatment and those who would likely survive without treatment.

Scope:
- These triage guidelines apply to all healthcare professionals, clinics, and facilities in the state of Utah.
- The guidelines apply to all patients 13 years and younger. Please see Hospital and ICU Triage Guidelines for Adults for patients 14 years and older.

When activated:
Guidelines should be activated in the event of pandemic influenza or other public health emergency declared by the Governor of the State of Utah.

Hospital and medical staff planning:
- Each hospital should:
  - Establish a peer-based structure for the review of hospital admission, Intensive Care Unit (ICU) admission, and termination of life-sustaining treatment. Consider a team of at least 3 individuals, including an intensivist and 2 or more of the following: the hospital medical director, a nursing supervisor, a board member, an ethicist, a pastoral care representative, and one or more independent physicians.
  - Institute an action team to provide counseling and care coordination and to work with the families of loved ones who have been denied life-sustaining treatment.
  - Medical staff should establish a method of providing peer support and expert consultation to physicians making these decisions.

Contents:
OVERVIEW OF PANDEMIC TRIAGE LEVELS
PRE-HOSPITAL SETTINGS
Telephone Triage
Physician Offices and Clinics
Long-term Care and Other Institutional Facilities
HOSPITAL SETTINGS
Hospital Administrative Roles - General
Emergency Department, Hospital, and ICU - Clinical Triage
ALGORITHM: HOSPITAL AND ICU ADMISSION TRIAGE
TRIAGE TOOLS AND TABLES
EXCLUSION CRITERIA
TRIAGE DECISION TABLE FOR BURN VICTIMS
DEFINITIONS USED IN THIS DOCUMENT
REFERENCES
ACKNOWLEDGMENTS
APPENDICES (separate files)
Appendix A - Initial Triage Tool for Pandemic Influenza
  (for ADULT and PEDIATRIC patients)
Appendix B - Patient worksheets
  B1: ADULT Pandemic Influenza Triage Worksheet
  B2: PEDIATRIC Pandemic Influenza Triage Worksheet
Appendix C - Patient handouts / Home care instructions
  For ADULT and PEDIATRIC patients expected to recover:
  C1: Caring for Someone with Influenza
  For seriously ill patients NOT expected to recover:
  C2: For ADULT patients: Your Loved One Is Seriously Ill and May Die of Influenza: Care at Home
  C3: For PEDIATRIC patients: Your Child Is Seriously Ill and May Die of Influenza: Care at Home
Malpractice Liability: In the 2007 legislative session, SB 153 (Malpractice Liability During Pandemic Event) was passed and incorporated into law (53-13-2.6, Utah code annotated 1953). This bill protects healthcare providers, including facilities, from malpractice liability when they respond to a natural disaster, pandemic event, or bioterrorism. Activities that are protected include:
  - Implementing measures to control the causes of epidemic, pandemic, communicable diseases, or other conditions significantly affecting public health as necessary to protect the public health;
  - Investigating, controlling, and treating suspected bioterrorism or disease in accordance with Title 26, Chapter 23b; or
  - Responding to the following: a national, state or local emergency; a public health emergency as defined in Title 26, Chapter 23b, 102; or a declaration of the President of the United States or other federal official requesting public health related activities.
EMTALA: EMTALA provisions may be waived by the Secretary of Health Human Services during a declared public emergency and under the Stafford act. The Secretary can issue the Section 1135 Waiver to waive sanctions for the “transfer of an individual who has not stabilized for both transfers and redirection for a medical screening examination. Waivers are generally limited to a 72-hour period beginning upon implementation of a hospital disaster protocol, unless the waiver arises out of a public health emergency involving a pandemic. If related to a pandemic, the waiver terminates upon the first to occur of either the termination of the underlying declaration of a public health emergency or 60 days after being first published. If the waiver terminates because of the latter, the Secretary may extend it for subsequent 60-day periods.
OVERVIEW OF PANDEMIC TRIAGE LEVELS

**Triage Level 1**
**Early in the pandemic**
- Hospitals recognize the need to surge bed capacities.
- Emergency departments are experiencing increased numbers.
- Note: In the event of a severe and rapidly progressing pandemic, start with Triage Level 2.

**Triage Level 2**
**Worsening pandemic**
- Hospitals have surged to maximum bed capacity, and emergency departments are overwhelmed.
- There are not enough beds to accommodate all patients needing hospital admission, and not enough ventilators to accommodate all patients with respiratory failure.
- Hospital staff absenteeism is 20% to 30%.

**Triage Level 3**
**Worst-case scenario**
- Hospitals have already implemented altered standards of care regarding nurse/patient ratios and have already expanded capacity by adding patients to already occupied hospital rooms.
- Hospital staff absenteeism is 30% to 40%.

PRE-HOSPITAL SETTINGS

**Initial Triage**

**Applies to:** Patients who present for care in physician offices or clinics, or in pre-evaluation spaces for emergency departments;

** Implemented by:** Physicians, clinic staff, pre-screening staff

**Other uses:** Publish in newspapers, place in websites, etc. for self-use by public.

**ALL Triage Levels:** Use INITIAL TRIAGE TOOL (Appendix A) to provide initial triage screening, as well as instructions and directions for patients who need additional care or medical screening.

**EMS, Physician Offices, and Clinics**

**Applies to:** Patients who present for care or call for guidance for where to go or how to care for ill family members;

**Implemented by:** Primary care staff, hospital help lines, community help lines, and health department help lines

**Triage Level 1:**
- Use INITIAL TRIAGE TOOL (Appendix A) to evaluate patients before sending to hospital emergency department or treating in an outpatient facility.

**Triage Levels 2 and 3:**
- Continue to use INITIAL TRIAGE TOOL (Appendix A).
- Initiate EXCLUSION CRITERIA for Hospital Admission (page 5) to evaluate patients. Do not send patients meeting EXCLUSION CRITERIA to the hospital for treatment. Send home with care instructions (Appendices pending).

**Home Care, Long-term Care Facilities, and Other Institutional Facilities (e.g., mental health, correctional, handicapped)**

**Applies to:** Patients in institutional facilities

**Implemented by:** Institutional facility staff

**ALL Triage Levels:**
- Ensure that all liquid oxygen tanks are full.
- Limit visitation to control infection.

**Triage Levels 2 and 3:**
- Use EXCLUSION CRITERIA for Hospital Admission (page 5) to evaluate patients. Do not transfer patients meeting exclusion criteria to the hospital for treatment.
- Give palliative and supportive care in place.
HOSPITAL SETTINGS

Hospital Administrative Roles - General
(refer to page 8 for definitions of elective surgery categories)

Triage Level 1:
1) **Preserve bed capacity** by:
   - Canceling all category 2 and 3 elective surgeries, and advising all category 1 elective surgery patients of the risk of infection.
   - Canceling any elective surgery that would require postoperative hospitalization.
   
   **Note:** Use standard operation and triage decision for admission to ICU since there are still adequate resources to accommodate the most critically ill patients.

2) **Preserve oxygen capacity** by:
   - Phasing out all hyperbaric medicine treatments.
   - Ensuring that all liquid oxygen tanks are full.

3) **Improve patient care capacity** by transitioning space in ICUs to accommodate more patients with respiratory failure.

4) **Control infection** by limiting visitation (follow hospital infection control plan).

Triage Level 2:
1) **Preserve bed capacity** by:
   - Canceling all elective surgeries unless necessary to facilitate hospital discharge.
   - Evaluating hospitalized category 1 elective surgery patients for discharge using same criteria as medical patients.

2) **Preserve oxygen capacity** by stopping all hyperbaric treatments.

3) **Improve patient care capacity** by implementing altered standards of care regarding nurse/patient ratios and expanding capacity by adding patients to already occupied hospital rooms.

4) **Provide emotional support** by initiating pre-established action team to provide counseling and care coordination and to work with the families of loved ones who have been denied life-sustaining treatment.

Triage Level 3:
1) **Preserve bed capacity** by limiting surgeries to patients whose clinical conditions are a serious threat to life or limb, or to patients for whom surgery may be needed to facilitate discharge from the hospital.

Emergency Department, Hospital, and ICU - Clinical Triage

Use **HOSPITAL AND ICU/VENTILATOR ADMISSION TRIAGE** algorithm and tools (pages 4 and 5) to determine which patients to send home for palliative care or medical management and which patients to admit or keep in hospital or ICU. Note that the **lowest priority** for admission is given to patients with the lowest chance of survival with or without treatment, and to patients with the highest chance of survival **without** treatment.

Physician judgment should be used in applying these guidelines.

Triage Level 2:
- Initiate **HOSPITAL AND ICU/VENTILATOR ADMISSION TRIAGE** algorithm (page 4) to determine priority for ICU admission, intubation, and/or mechanical ventilation.
- Reassess need for ICU/ventilator treatment daily after 48-72 hours of ICU care.

Triage Level 3:
- Continue to use **HOSPITAL AND ICU/VENTILATOR ADMISSION TRIAGE** algorithm (page 4) to determine priority for ICU, intubation, and/or mechanical ventilation.

See pages 4 and 5 for triage algorithm and supporting tools.
**UTAH PANDEMIC INFLUENZA HOSPITAL AND ICU TRIAGE GUIDELINES FOR PEDIATRICS**

**ALGORITHM: HOSPITAL AND ICU/VENTILATOR ADMISSION TRIAGE**

*Applies at Pandemic Triage Levels 2 and 3*

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**Patient arrival and initial stabilization**

- **DISCHARGE to HOME** or for **PALLIATIVE CARE**

1 or more

- **DISCHARGE to HOME** or for **PALLIATIVE CARE**

**EXCLUSION CRITERIA? (a)**

- **none**

**ADMIT to HOSPITAL**

**ICU INCLUSION CRITERIA? (b)**

- **yes**

**ADMIT to ICU/VENTILATOR**

- **Reassess every 48-72 hours** to determine continued priority for ICU/VENTILATOR

- **Interpret Pediatric Index of Mortality Score (PIM2), if available, along with physician judgment.**

  **NOTE:** If patient’s mortality is estimated to be ≥80%, consult with triage officer about withdrawal

- **Still meet ICU INCLUSION CRITERIA? (b)**

  - **no** (extubated and no significant organ failure)

  **Discharge from critical care.** Use hospital admission triage to determine continued need for hospitalization.

  - **yes**

**REASSESS DAILY** to determine continued priority for hospitalization

**ADMIT to FLOOR**

- **Add patient to priority list** (prioritized by ICU notification time)

- **Manage medically on-site** if resources allow

- **Admit to ICU/Ventilator** if highest on priority list when ICU bed becomes available, and if ICU inclusion criteria still met

**EXCLUSION CRITERIA? (a)**

- **none**

**ADMIT to HOSPITAL**

**ICU BED available?**

- **no**

**ADMIT to FLOOR**

- **yes**

**ADMIT to ICU/VENTILATOR**

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Utah Department of Health • PUBLIC HEALTH AND HEALTHCARE PREPAREDNESS • 288 North 1460 West PO Box 142006 • Salt Lake City, UT 84114-2006 • 01/28/10
(a) EXCLUSION CRITERIA for Hospital Admission:
The patient is excluded from hospital admission or transfer to critical care if ANY of the following is present:

- Known “Do Not Resuscitate” (DNR) status.
- Persistent coma or vegetative state.
- Severe acute trauma with a REVISED TRAUMA SCORE <2 (see (d) and (e) on following pages).
- Revised trauma score: ______
- Severe burns with <50% anticipated survival (patients identified as “Low” or worse on the TRIAGE DECISION TABLE FOR BURN VICTIMS (f)). Burns not requiring critical care resources may be cared for at the local facility (e.g., burns that might have been transferred to the University of Utah Medical Center Burn Center under normal circumstances).
- Cardiac arrest not responsive to PALS interventions within 20-30 minutes.
- Short anticipated duration of benefit, e.g., underlying condition with >80% mortality rate at 18-24 months:
  - Known chromosomal abnormalities such as Trisomy 13 or 18
  - Known metabolic diseases such as Zellweger syndrome
  - Spinal muscular atrophy (SMA) type 1
  - Progressive neuromuscular disorder, e.g., muscular dystrophy and myopathy, with inability to sit unaided or ambulate when such abilities would be developmentally appropriate based on age
  - Cystic fibrosis with post-bronchodilator FEV₁ <30% or baseline PaO₂ <55 mm Hg
  - Severe end-stage pulmonary hypertension

(5) Cardiac arrest not responsive to PALS interventions within 20-30 minutes.

(6) Short anticipated duration of benefit, e.g., underlying condition with >80% mortality rate at 18-24 months:

- Known chromosomal abnormalities such as Trisomy 13 or 18
- Known metabolic diseases such as Zellweger syndrome
- Spinal muscular atrophy (SMA) type 1
- Progressive neuromuscular disorder, e.g., muscular dystrophy and myopathy, with inability to sit unaided or ambulate when such abilities would be developmentally appropriate based on age
- Cystic fibrosis with post-bronchodilator FEV₁ <30% or baseline PaO₂ <55 mm Hg
- Severe end-stage pulmonary hypertension

(4) Severe burns with <50% anticipated survival (patients identified as “Low” or worse on the TRIAGE DECISION TABLE FOR BURN VICTIMS (f)). Burns not requiring critical care resources may be cared for at the local facility (e.g., burns that might have been transferred to the University of Utah Medical Center Burn Center under normal circumstances).

(b) ICU/Ventilator INCLUSION CRITERIA

- Applies to all patients except those infants not yet discharged from the NICU
- Patients must have NO EXCLUSION CRITERIA (a) and at least one of the following INCLUSION CRITERIA:

(1) Requirement for invasive ventilatory support

- Refractory hypoxemia (SpO₂ < 90% on non-rebreather mask or FIO₂ > 0.85)
- Respiratory acidosis (pH < 7.2)
- Clinical evidence of impending respiratory failure
- Inability to protect or maintain airway

(2) Hypotension* with clinical evidence of shock** refractory to volume resuscitation, and requiring vasopressor or inotrope support that cannot be managed in a ward setting

- Hypotension = Systolic BP < 90 mm Hg for patients age > 10 years old, < 70 + (2 x age in years) for patients ages 1 to 10, < 60 for infants < 1 year old, or relative hypotension
- Clinical evidence of shock = altered level of consciousness, decreased urine output, or other evidence of end-stage organ failure

OTHER CONSIDERATIONS:

- Resuscitation of extremely premature infants with anticipated mortality rates greater than 80% should not be offered. See http://www.nichd.nih.gov/about/org/cdbpm/pp/prog_epbo/
- The use of ECMO will be decided on an individual basis by the Chief Medical Officer (with input from attending physician, nursing supervisor, and ECMO representative) based on prognosis, suspected duration of ECMO run, and availability of personnel and other resources. Patients should have an estimated survival of >70% with an estimated ECMO run of <7-10 days.
(c) GLASGOW COMA SCORE (GCS)

The GCS is used as part of the REVISED TRAUMA SCORE (RTS) in determining exclusion criteria for hospital admission in the case of pandemic flu at triage levels 2 and 3.

<table>
<thead>
<tr>
<th>Glasgow Coma Scoring Criteria</th>
<th>Adults and Children</th>
<th>Infants and Young Toddlers</th>
<th>Score</th>
<th>Criteria Score</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Best Eye Response</strong> (4 possible points)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>No eye opening</td>
<td>No eye opening</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Eye opens to pain</td>
<td>Eye opens to pain</td>
<td>2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Eye opens to verbal command</td>
<td>Eye opens to speech</td>
<td>3</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Eyes open spontaneously</td>
<td>Eyes open spontaneously</td>
<td>4</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Best Verbal Response</strong> (5 possible points)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>No verbal response</td>
<td>No verbal response</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Incomprehensible sounds</td>
<td>Infant moans to pain</td>
<td>2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Inappropriate words</td>
<td>Infant cries to pain</td>
<td>3</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Confused</td>
<td>Infant is irritable and continually cries</td>
<td>4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Oriented</td>
<td>Infant coos or babbles (normal activity)</td>
<td>5</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Best Motor Response</strong> (6 possible points)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>No motor response</td>
<td>No motor response</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Extension to pain</td>
<td>Extension to pain</td>
<td>2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Flexion to pain</td>
<td>Abnormal flexion to pain</td>
<td>3</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Withdraws from pain</td>
<td>Withdraws from pain</td>
<td>4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Localizes to pain</td>
<td>Withdraws from touch</td>
<td>5</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Obeys commands</td>
<td>Moves spontaneously or purposefully</td>
<td>6</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Total Score** (add 3 subscores; range 3 to 15):

(d) REVISED TRAUMA SCORE (RTS)

Values for the REVISED TRAUMA SCORE (RTS) range from 0 to 7.8408. The RTS is heavily weighted towards the GLASGOW COMA SCORE (GCS) to compensate for major head injury without multisystem injury or major physiological changes. The RTS correlates well with the probability of survival. A Revised Trauma Score of <2 is an exclusion criterion for hospital admission during a pandemic flu at triage levels 2 and 3.

<table>
<thead>
<tr>
<th>Revised Trauma Score Calculation</th>
<th>Criteria</th>
<th>Score</th>
<th>Coded value</th>
<th>Weighting</th>
<th>Adjusted Score</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Glasgow Coma Score</strong></td>
<td></td>
<td>3</td>
<td>0</td>
<td>x 0.9368</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>4 to 5</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>6 to 8</td>
<td>2</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>9 to 12</td>
<td>3</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>13 to 16</td>
<td>4</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Systolic Blood Pressure (SBP)</strong></td>
<td></td>
<td>0</td>
<td>0</td>
<td>x 0.7326</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>1 to 49</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>50 to 75</td>
<td>2</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>76 to 89</td>
<td>3</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>&gt;89</td>
<td>4</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Respiratory Rate (RR) in breaths per minute (BPM)</strong></td>
<td></td>
<td>0</td>
<td>0</td>
<td>x 0.2908</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>1 to 5</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>6 to 9</td>
<td>2</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>&gt;29</td>
<td>3</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>10 to 29</td>
<td>4</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Revised Trauma Score (add 3 adjusted scores):**
(e) TRIAGE DECISION TABLE FOR BURN VICTIMS

A burn score of “Low” or worse on this table is an exclusion criterion for hospital admission in the case of pandemic flu at triage levels 2 and 3.

<table>
<thead>
<tr>
<th>Age (yrs)</th>
<th>0-10%</th>
<th>11-20%</th>
<th>21-30%</th>
<th>31-40%</th>
<th>41-50%</th>
<th>51-60%</th>
<th>61-70%</th>
<th>71-80%</th>
<th>81-90%</th>
<th>91%+</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-1.9</td>
<td>Very high</td>
<td>Very high</td>
<td>Very high</td>
<td>High</td>
<td>Medium</td>
<td>Medium</td>
<td>Medium</td>
<td>Low</td>
<td>Low</td>
<td>Low/ expectant</td>
</tr>
<tr>
<td>2.0-4.9</td>
<td>Outpatient</td>
<td>Very high</td>
<td>Very high</td>
<td>High</td>
<td>High</td>
<td>High</td>
<td>Medium</td>
<td>Medium</td>
<td>Low</td>
<td>Low</td>
</tr>
<tr>
<td>5.0-19.9</td>
<td>Outpatient</td>
<td>Very high</td>
<td>Very high</td>
<td>High</td>
<td>High</td>
<td>High</td>
<td>Medium</td>
<td>Medium</td>
<td>Medium</td>
<td>Low</td>
</tr>
<tr>
<td>20.0-29.9</td>
<td>Outpatient</td>
<td>Very high</td>
<td>Very high</td>
<td>High</td>
<td>High</td>
<td>Medium</td>
<td>Medium</td>
<td>Low</td>
<td>Low</td>
<td></td>
</tr>
<tr>
<td>30.0-39.9</td>
<td>Outpatient</td>
<td>Very high</td>
<td>Very high</td>
<td>High</td>
<td>Medium</td>
<td>Medium</td>
<td>Medium</td>
<td>Low</td>
<td>Low</td>
<td></td>
</tr>
<tr>
<td>40.0-49.9</td>
<td>Outpatient</td>
<td>Very high</td>
<td>Very high</td>
<td>Medium</td>
<td>Medium</td>
<td>Medium</td>
<td>Medium</td>
<td>Low</td>
<td>Low</td>
<td>Low</td>
</tr>
<tr>
<td>50.0-59.9</td>
<td>Outpatient</td>
<td>Very high</td>
<td>Very high</td>
<td>Medium</td>
<td>Medium</td>
<td>Medium</td>
<td>Low</td>
<td>Low</td>
<td>Low/ expectant</td>
<td>Low/ expectant</td>
</tr>
<tr>
<td>60.0-69.9</td>
<td>Very high</td>
<td>Very high</td>
<td>Medium</td>
<td>Medium</td>
<td>Low</td>
<td>Low</td>
<td>Low</td>
<td>Low/ expectant</td>
<td>Low/ expectant</td>
<td>Low/ expectant</td>
</tr>
<tr>
<td>70.0+</td>
<td>Very high</td>
<td>Medium</td>
<td>Medium</td>
<td>Low</td>
<td>Low</td>
<td>Low/ expectant</td>
<td>Expectant</td>
<td>Expectant</td>
<td>Expectant</td>
<td>Expectant</td>
</tr>
</tbody>
</table>

Outpatient: Survival and good outcome expected, without requiring initial admission; Very high: Survival and good outcome expected with limited/short-term initial admission and resource allocation (straightforward resuscitation, LOS <14-21 days, 1-2 surgical procedures); High: Survival and good outcome expected (survival >90%) with aggressive and comprehensive resource allocation, including aggressive fluid resuscitation, admission ≥14-21 days, multiple surgeries, prolonged rehabilitation; Medium: Survival 50-90% and/or aggressive care and comprehensive resource allocation required, including aggressive resuscitation, initial admission ≥14-21 days, multiple surgeries and prolonged rehabilitation; Low: Survival <50% even with long-term aggressive treatment and resource allocation; Expectant: Predicted survival ≤10% even with unlimited aggressive treatment.
DEFINITIONS USED IN THIS DOCUMENT

- **Emergency patients**: Those patients whose clinical conditions indicate that they require admission to the hospital and/or surgery within 24 hours.

- **Elective surgery**:
  - **Category 1**: Urgent patients who require surgery within 30 days.
  - **Category 2**: Semi-urgent patients who require surgery within 90 days.
  - **Category 3**: Non-urgent patients who need surgery at some time in the future.

- **Long-term Care Facility**: A residential program providing 24-hour care, to include: Nursing Homes, Skilled Nursing Facilities, Assisted Living 1 and 2, Residential Care Facilities, and Intermediate Care for the Mentally Retarded (ICFMR) facilities.

- **Palliative care**: To make a patient comfortable by treating symptoms from an illness and by addressing issues causing physical or emotional pain or suffering.

REFERENCES

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- Brent Wallace, MD, Chief Medical Officer, Intermountain Healthcare — chair
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